

City of Rancho Cordova

Rancho Cordova Connect Quick User Guide

We need you to help be our eyes in the community! If you see something, report it using Rancho Cordova Connect, the city's online reporting system. Simply snap a photo and send your report via the city's website or mobile app, and get an update once the problem is resolved. Visit CityofRanchoCordova.org/RanchoCordovaConnect to get started today!

Step 1: Start by creating an account by clicking Sign Up in the upper right corner of the screen. You can also Log In if you already have created an account.

Rancho Cordova

Rancho Cordova Connect

Log In with Facebook

or

Email

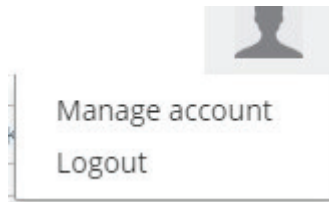
Password

Log In

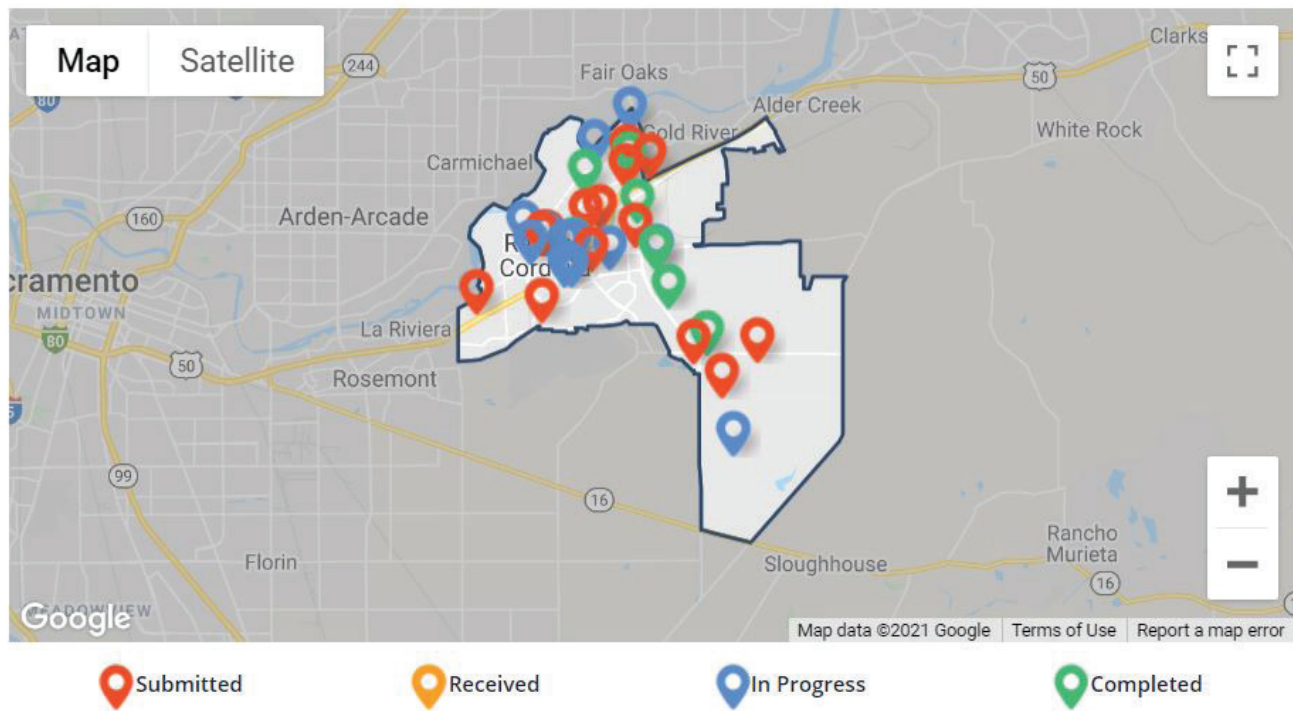
[Forgot your password?](#)

[Don't have an account? Sign Up](#)

Step 2: Once you are logged in, click on the person icon in upper right hand corner to manage your account and how you receive updates about requests.



Step 3: View all requests submitted by users, your submitted requests, commented requests or followed requests on the map on the right hand side of the screen.



Step 4: Click on a pinpoint to view a request description and comments. You can add your own comments in the comment box or add a picture by clicking the icon to the right of the comment box.

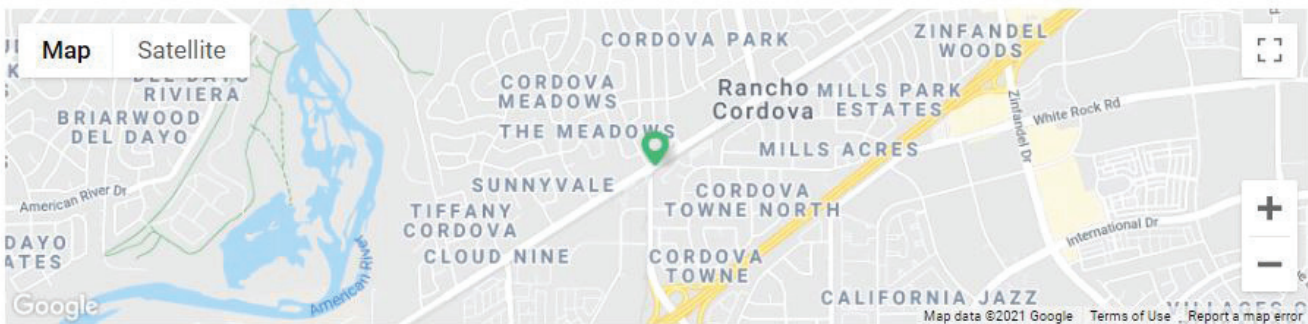
Potholes/Street Signs/Street Sweeping

10265 Folsom Blvd, Rancho Cordova, CA 95670, USA
kathywri submitted 15 days ago

#9281261



0 Follow 1 Comment



DETAILS

Description

The bike lane travelling west along Folsom Blvd from at least Paseo Dr almost all the way to Rod Beaudry is practically not rideable due to glass. It is (and has been for at least four weeks) especially heavy across from the Light Rail Station near Mather and again further west. It appears that the street sweeping has simply distributed it along rather than swept it up making the distance having to move out into traffic much longer.

1 COMMENTS

Add a comment... 

nerickson Verified Official

8 days ago

Thank you for bringing this to our attention. We sent one of our crew members out yesterday to inspect this area. He advised he was able to remove the glass from the bike lane. I have also notified our street sweeper of the issue.

Step 5: Select from categories to find an issue you'd like to report, or search by keyword.

Improve your community. Report an issue and watch it get fixed.

Search...

Code Enforcement

Inquiries about private property nuisances, rental housing conditions, and other code enforcement related items.



Parking/Abandoned Vehicles

Inquiries about street parking and to report abandoned/unregistered vehicles, large commercial vehicles, and big rig trucks on the public right-of-way.



Traffic/Transportation

Inquires about traffic signals, traffic concerns, or the Rancho CordoVan.



Garbage/Recycling

Report illegal dumping, trash/debris or general service questions.



Shopping Cart Removal

If the shopping cart has items in it, please report the shopping cart using this system. If the shopping cart is empty, please report it to Cart Retrieval directly at 1-800-252-4613, www.cartretrieval.net or people with IPHONES can download Cartrsnap.

Homeless Camp

Report a homeless camp, which is someone actively living on-site for a long period of time. If you see solely trash or debris, please report these under Trash/Debris on Private Property or Public Right-of-Way.

Public Safety

Inquiries about the fire department and police department, including homeless camps, general police questions, and traffic concerns such as speeding. Have information on a crime? Visit www.ranhocordovapd.com to submit a tip.



Streets/Sidewalks/Storm Drains/Signs

Report potholes, street flooding, street lights that are out, missing/knocked down street signs, sidewalk concerns, or other repairs needed. For emergencies and other problems that require immediate attention, please call City Hall at (916) 851-8700 for a faster response.



Graffiti

Report graffiti on public or private property. To report graffiti vandalism in progress, please call (916) 362-5111.



Step 6: Click on a category to select a specific issue to report.

 **Code Enforcement**

Private Property Nuisance

General Inquiry/Code Enforcement

Rental Housing Conditions

Step 7: Tell the city more about the issue by typing in the address, description and adding a photo(s). You can also make the submittal private and only viewable to city staff.

Private Property Nuisance

Tell us more about the issue:

Address (required)

Drag the map pin to mark the issue's location or type its address here

Description

Anything else we should know about the issue?

Privacy

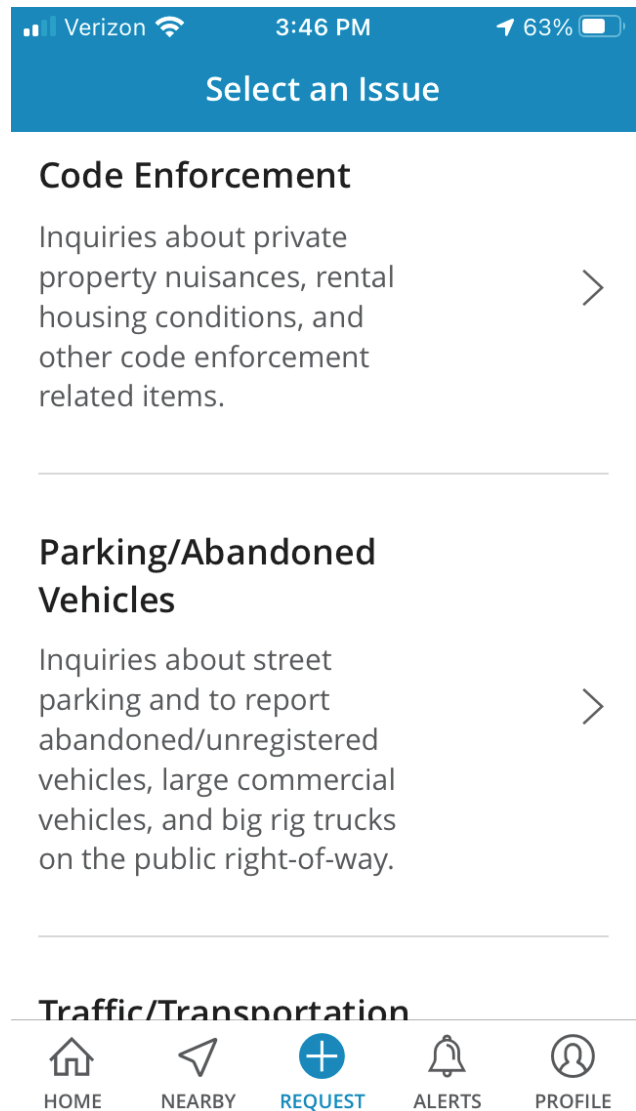
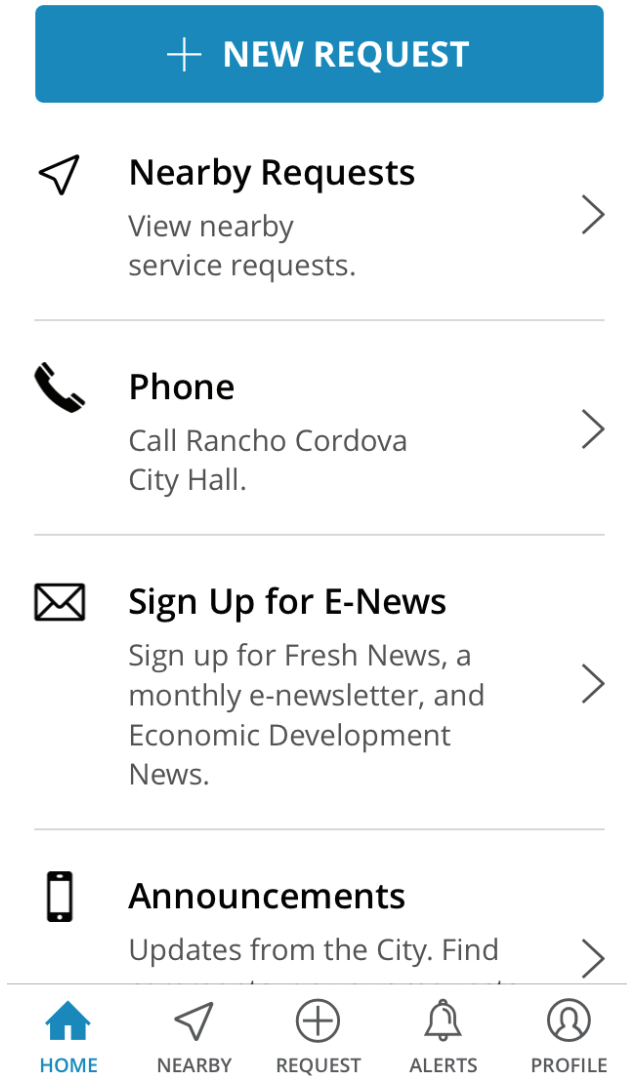
Private

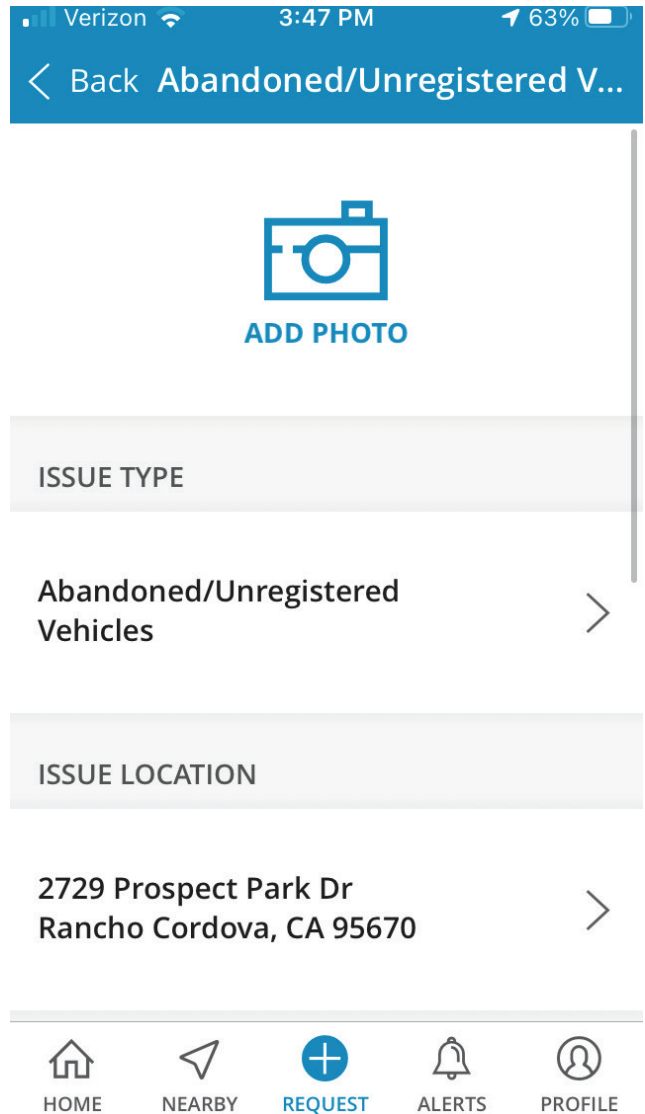
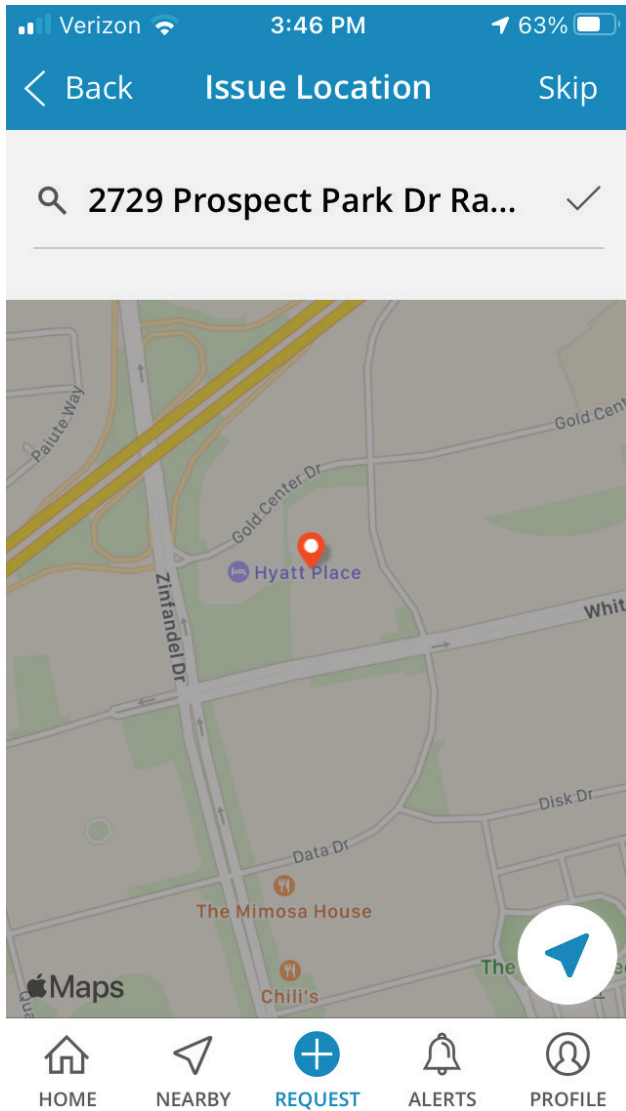
This issue will only be visible to you and verified Rancho Cordova Connect officials.

 Add a photo

Mobile App

Rancho Cordova Connect is available on the go! Visit the Apple Store or Google Play, search for Rancho Cordova Connect, and download the app to get started today. In addition to submitting requests, you can also view announcements and other city resources.





Questions

If you have any questions, please contact the City of Rancho Cordova at 916.851.8700.